



MOBILITYDRIVE

WHEN THE UNEXPECTED
HAPPENS, WE DRIVE YOU
FORWARD.





TRUSTED PARTNERSHIP

We've partnered with **Europcar South Africa (Motus Group Ltd)** - one of the country's most trusted vehicle providers - to ensure that every courtesy car you receive comes directly from **Europcar's quality fleet**.

EVERYDAY LIFE, UNINTERRUPTED

Life doesn't stop when your car does. With Mobility Drive, you never have to miss a moment - whether it's work, family, or everyday errands.

We keep you mobile, confident, and in control - no matter what happens. Mobility Drive is more than just a courtesy car. It's peace of mind.

WHY CHOOSE MOBILITY DRIVE?

Mobility Drive was created to protect your most valuable asset: your freedom. We believe you should never be stranded because of a **scheduled service** or **mechanical/electrical breakdown**. That's why our promise is simple: **When the unexpected happens, we drive you forward.**

With Mobility Drive, you never have to worry about:

- ✓ Losing time when your car is in the workshop.
- ✓ Relying on friends, family, or costly taxis.
- ✓ Missing work, school, or important commitments.
- ✓ For one affordable membership, you gain **confidence, independence, and continuity**.

You can count on:

Collection and delivery within **25 km** of your nearest Europcar branch.



200 km free per day for your daily driving needs.



Super Damage & Theft Waiver for extra protection (reduces excess but doesn't eliminate it).



Professional, nationwide service you can rely on.



Note: Rental vehicles must be supplied by the appointed provider (Europcar) only.



With Europcar, you're in safe hands no matter where the road takes you. Their trusted fleet, professional service, and nationwide support ensure you can travel with confidence, whether it's for work, family, or everyday journeys. Peace of mind comes standard, every time you drive.



YOUR BENEFITS INCLUDE



Up to **3 days cover per incident** (standard) - or **5 days** with the *Extra Days Upgrade*.



Up to **2 incidents per year** (standard) - or **3 incidents** with the *Extra Incident Upgrade*.



200 km free per day included.



Free delivery & collection within 25 km of a Europcar branch.



Super Damage & Theft Waiver included (limits excess; some exclusions apply).



Refundable deposit required on collection (approx. R1 400 - R2 000).



Nationwide support across South Africa.



Simple, **seamless booking** process.



Enjoy easy, stress-free cover - 12 months for the annual plan, or flexible month-to-month cover that you can cancel anytime with 30 days' notice.

Benefits apply only when your registered vehicle is booked in for an **actual manufacturer-scheduled service** or a **qualifying mechanical/electrical repair** at an authorised OEM dealer or RMI-approved workshop. The **repair/service must actually take place** for the courtesy benefit to apply. **Extra days beyond authorised cover are for the client's own account.**

HOW IT WORKS

Membership is simple, stress-free, and built around your lifestyle:

Choose your plan - Monthly or Annual.



Wait for activation:



Annual Plan - 30 days after first successful debit.



Monthly Plan - 90 days after first successful debit.



Book your courtesy car - complete the online booking form **24 - 48** hours before the rental is required; quote your Mobility Drive membership number (MOBI-...) and provide the repairing dealer's details. The Mobility Drive Administrator will validate and authorise the booking.



Stay mobile - drive your Europcar courtesy car for up to 3 days per incident (standard) or 5 days with the Extra Days Upgrade.



MEMBERSHIP OPTIONS

Tier	Transmission / Type	Monthly Premium
Manual	Standard manual vehicles	R 105 pm
Automatic	Automatic vehicles	R 115 pm
Family / SUV	Larger or family-size vehicles	R 140 pm
Premium	Comprehensive (annual upfront only)	R 168 pm (Annual plan payable upfront)



OUR PROMISE

Mobility Drive was created to protect your most valuable asset: your freedom.

We believe you should never be stranded because of a service or breakdown. That's why our promise is simple:

When the Unexpected happens, we Drive you Forward.

DRIVE FORWARD IN MINUTES.

Complete our quick online form by scanning the QR Code below - and unlock peace of mind when the unexpected happens. Quick, simple, and effortless.

It only takes a few minutes to sign up - no paperwork hassles, no complicated steps.

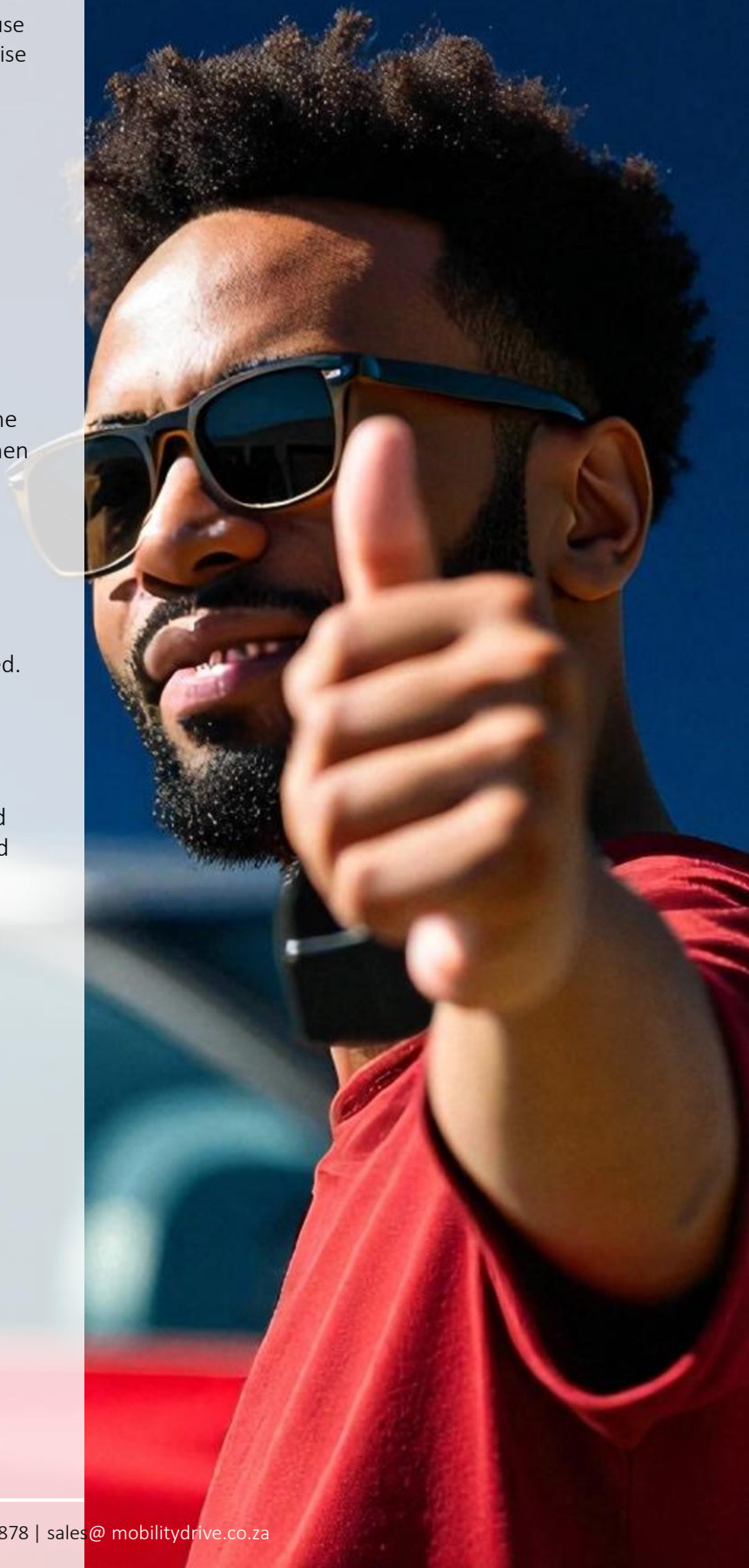
Once you're covered, your mobility is protected. Whether it's a routine service or a sudden breakdown, we'll keep you moving with a trusted courtesy car.

In just a few simple steps, you'll be on the road to convenience, confidence, and uninterrupted living.

GET STARTED TODAY!



www.mobilitydrive.co.za



DISCLAIMER

Important Information About Mobility Drive

The information provided by Mobility Drive (“we,” “our,” or “us”) in this document, on our website, and through our communications is for general informational purposes only. While we make every effort to ensure accuracy and clarity, we make no guarantees or warranties, express or implied, regarding the completeness, reliability, or suitability of the information provided.

Mobility Drive offers membership-based access to courtesy vehicles through our trusted rental partner, Europcar South Africa. Benefits, cover, and services are subject to specific terms and conditions, waiting periods, and eligibility requirements as outlined in the membership agreement. Actual vehicle models, availability, and service levels may vary by location and are dependent on our service provider.

By purchasing or using Mobility Drive, members acknowledge that they remain responsible for complying with the terms of their membership, including but not limited to payment of deposits, fuel costs, tolls, fines, and insurance excesses where applicable. Mobility Drive, its administrators, and service partners shall not be held liable for losses, damages, or inconveniences resulting from reliance on the information provided, vehicle unavailability, or factors beyond our reasonable control.

For full details, please refer to the official Terms & Conditions available on our website or upon request.



Mobility Drive – Client Terms & Conditions

(Comprehensive)

Administrator: Mobility Drive (Pty) Ltd
Courtesy Car Service Provider: Europcar South Africa (Motus Group Ltd)

1. Purpose of Mobility Drive

- Mobility Drive provides members with short-term courtesy vehicle cover through Europcar when their registered vehicle is unavailable due to a manufacturer-scheduled service or mechanical/electrical breakdown.
- Cover applies only to the qualifying vehicle registered on the plan and only while monthly or annual premiums are fully paid.

2. Eligible Vehicles

- **Covered:** Passenger vehicles, light commercial vehicles, 4x4s and SUVs with a GVM ≤ 3 600 kg.
- **Excluded:** Hire vehicles, rebuilt/code 3 vehicles, modified/turbo conversions, taxis, trailers, caravans, quad bikes, boats, or vehicles used for sport or competitions

3. Definition of Incident

A qualifying Incident means:

- Manufacturer Scheduled Service – a routine service as required by the manufacturer; or
- Mechanical/Electrical Breakdown Repair – repairs following mechanical or electrical failure rendering the vehicle immobile.
- The vehicle must be towed/delivered to an authorised repairer as soon as possible. The Mobility Drive Administrator must be notified during office hours Monday – Friday (08h00–16h30) once the vehicle is booked in.

4. Commencement and Duration

Annual Plan

- 30 days after 1st Successful Debit date

- 12 months contract
- Annual debit on anniversary date

Monthly Plan

- 90 days after first successful debit

- Continuous (renewed yearly)
- Annual price review

5. Cover Limits

- Up to 3 days per incident (standard) or 5 days with the Extra Days Upgrade.
- Up to 2 incidents per year or 3 incidents with the Extra Incident Upgrade.
- Maximum 200 km free per day.
- Super Damage & Theft Waiver included (limits excess but does not eliminate it).
- Delivery & collection within 25 km of nearest Europcar branch.
- Rental vehicle must be supplied by the appointed service provider (Europcar) only.
- The repair/service must actually take place for the benefit to apply.
- Extra days beyond authorisation are for the client's own account

TIER	PREMIUM	VEHICLE TYPE	EXAMPLES
Manual	R105PM	Entry-level manual hatchbacks and compact cars	KIA Picanto / Toyota Aygo
Automatic	R115PM	Mid-range sedans or smaller automatic vehicles	Toyota Corolla Quest / VW Polo TSI
Family / SUV	R140PM	SUVs, and family-sized cars	Toyota Urban Cruiser / Toyota Corolla Cross
Premium (Annual Upfront)	R168PM (annual plan payable upfront)	High-end vehicles	Mercedes-Benz C-Class / BMW X3



6. How to Request a Courtesy Car

- Complete the online form 24 - 48 hours before rental is required
- Quote your Mobility Drive Membership Number (MOBI-...).
- Provide incident details and the repairing dealer's information.
- The Administrator will validate the request and authorise Europcar to deliver the vehicle.
- No car will be provided if the incident does not qualify or if authorisation is not obtained

7. Customer Obligations

Members must:

- Sign Europcar's rental agreement and comply with its T&Cs.
- Drive safely and responsibly.
- Pay for all refuelling – cars are supplied full of fuel.
- Pay a refundable fuel deposit (approx. R1 400–R2 000).
- Settle any insurance excess, traffic fines, e-tolls, lost keys, or damage not covered.
- Return the vehicle on the authorised date and in original condition.
- Failure to follow these obligations may result in termination of cover with no refund

8. Payment Terms

- **Annual Plan:** Paid in full upfront via online debit.
- **Monthly Plan:** Debit order payable monthly in advance.
- Customer must ensure funds are available.
- If a debit is returned, the Administrator may re-debit the next month for double payment to maintain validity.
- If the second debit fails, cover terminates immediately

9. Termination, Cancellation & Reinstatement

- Termination occurs for non-payment, breach of terms, or fraudulent claims.
- Cancellation requires 30 days' written notice.
- Reinstatement may occur after a missed debit if double payment is made.
- Refunds: Not available for monthly plans; pro-rata refund on annual plans only if no claims were used

10. What Is Not Covered

- Mobility Drive does not apply to incidents involving:
- Accident, theft, hijacking, or total loss of vehicle.
- Flat battery, flat tyre, fuel run-out, keys locked in car.
- Negligence, abuse, or reckless driving.
- Third-party liability or passenger injury.
- Alcohol / drug influence.
- Unauthorised drivers or border crossings without consent.
- Delivery beyond 25 km, airport surcharges, towing or storage costs.
- Damage to tyres or windscreens (not covered by Super Waivers).
- E-tolls, traffic fines, extra equipment, document fees, tourism levies, young driver or additional driver surcharges.
- Any unauthorised use such as racing or car-hire operations

11. General Terms

- The Administrator's approval must be obtained before any rental.
- Unused days cannot be carried forward.
- Cover is valid only within South Africa.
- Any fraud or misrepresentation will forfeit all benefits.
- The Administrator may amend these terms with 30 days' notice.
- Membership is transferable to a new vehicle (subject to proof of sale).
- Mobility Drive and Europcar are not liable for losses or damages arising from vehicle use
- Governing law: Republic of South Africa.
- Disputes may be referred to an independent ombud or arbitrator at the client's cost.

12. Data Protection & Consent

- Personal data is processed only to verify membership and facilitate vehicle hire.
- Europcar may verify credit and driver's licence status.
- Both Mobility Drive and Europcar comply with POPIA and GDPR.
- By joining Mobility Drive, you consent to this processing and agree to be contacted regarding your membership.

13. Liability & Indemnity

- Mobility Drive and its partners are not liable for direct or indirect losses resulting from:
- Use of the courtesy car, mobile app, website, or third-party systems.
- Actions of Europcar or other service providers.
- Members indemnify Mobility Drive, its directors and affiliates from any such claims or damages

